

Ms Sample  
 1 Any Street  
 Anytown  
 Anyshire Any 123  
 Any Country

September 2011

## Two's nice Free's even better

Dear <Name>

We're giving you a **worldwide companion ticket** for spending more than £15,000 on your Lloyds TSB Premier Duo Avios Credit Card Account this year.

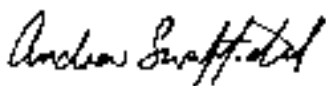
Now you can take a friend when you spend Avios to fly economy to any of our worldwide destinations. All they'll pay is the airline taxes, fees and charges.

### What to do next

We've added your companion ticket voucher to your online account. And it's valid up to a year from its issue date.

It's ready to use – just <log into your account/set up an account> online at [www.avios.com/myaccount](http://www.avios.com/myaccount) and see where it can take you with our interactive Zone Map while you're there.

All that's left is to decide where to go – and who to take.



Andrew Swaffield  
 Managing Director



#### Terms and conditions

- One Companion Ticket will be awarded per customer per year subject to a minimum credit card spend of £15,000 per year. £15,000 spend threshold excludes balance transfers, refunded purchases, interest, fees and other charges.
- To qualify for a Companion Ticket the cardholder must have spent a minimum of £15,000 in the 12 months preceding the anniversary of opening the Lloyds TSB Premier Duo Avios Credit Card account. In each subsequent year cardholders will qualify if, they have spent a minimum of £15,000 in the preceding 12 months. Companion tickets are limited to one per year. A year will commence on the anniversary of the credit card account.
- Cardholders will be notified if they have qualified for a Companion Ticket via a voucher on their Avios online account approximately 4 weeks after reaching the spend threshold of £15,000.
- Companion Tickets must be booked online by visiting [www.avios.com](http://www.avios.com) For queries please contact 0844 49 333 99.
- The Companion ticket voucher will be valid for a period of 12 months. Your booking must be made within 12 months after which time the Companion Ticket voucher will expire.
- Companion Tickets are available on British Airways flights only when used in conjunction with economy class bookings that are purchased with Avios (excluding airline taxes, fees and charges). Cash-only purchases shall be excluded. British Airways routes are subject to change and availability.
- Companion tickets are subject to availability, the Avios Terms and Conditions and the payment of airline taxes, fees and charges.
- Cardholders' use of Companion Tickets will be limited to one ticket per booking.
- The 'Companion' must travel to the same destination as the cardholder and be accompanied by the cardholder in order to take advantage of the Companion Ticket.
- Companion Tickets cannot be used in conjunction with any other offer and are non-transferable and non-refundable.
- Neither the Bank nor Avios can guarantee that a Cardholder will be able to use a 'Companion Ticket' on a particular flight.
- Avios reserve the right to withdraw or amend this offer upon providing reasonable notice.
- Avios cannot accept responsibility for problems arising from computer malfunctions, viruses or bugs or other such causes, which may prevent you from taking advantage of this offer.

#### Discover Avios

Call us on **0844 49 333 49**  
 or visit [www.avios.com](http://www.avios.com)

#### Write to us

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 Birchwood, Warrington, Cheshire WA3 7WE